Course Syllabus

Code - Course Title	**TRZ139 - Technical English I**
Course Type	V. SEMESTER
Laboratory + Practice	2+0
ECTS	**3.0**
Language of Instruction	İngilizce
Course Type	Required Courses
Course Instructor(s)	ÖĞR. GÖR. HÜLYA PİŞİREN

Mode of Delivery	The mode of delivery of this course is Face to face
Courses Recomended	-
Work Placement	N/A

Course Syllabus

Weeks	Learning Outcomes	Topics	Teaching Methods
Week - 1		İntroduction to the course	
Week - 2		English required for Front Office Agents	
Week - 3		Types of rooms, Information Forms, Registration Form	
Week - 4		Tools Used in Housekeeping	
Week - 5		Hotel Services, Complaints in Tourism and the ways to deal with them.	
Week - 6		English in Housekeeping Services	
Week - 7		Types of Rooms. Parts of a Hotel.	
Week - 8		Terms used in Room Cleaning	
Week - 9		Customer Letters	
Week - 10		Key Words in Food and Beverage Departments	
Week - 11		Types of Foods and Menus	
Week - 12		Service Styles	
Week - 13		Wrtiting CV's and Application Letters	
Week - 14		Wrtiting CV's and Application Letters	

Learning Outcomes

#	Learning Outcome
1	Participate more confidently and effectively in situations about tourism industry using a fluent and accurate language.
2	use a variety of vocabulary to communicate in situations about tourism industry.
3	apply effective reading strategies to analyze texts about tourism industry .
4	write about their thoughts and ideas effectively and accurately in social and academic contexts about tourism industry.
5	use a variety of vocabulary in writing.

Sustainable Development Goals

No content has been provided.

Course Theme

No content has been provided.

AKTS Workload

Activity	Duration (Hour)	Count	Workload
Teorik Derse Katılım	0	0	0
Sınıf Dışı Çalışma (Ön Hazırlık & Pekiştirme Amaçlı)	0	0	0
Ödevler	0	0	0
Proje - Rapor - Sunum Hazırlama	0	0	0
Ara Sınav Hazırlığı (sınav süresi dahil)	0	0	0
Final Sınavı Hazırlığı (sınav süresi dahil)	0	0	0
Uygulama (Laboratuvar, Müzik/Enstrüman Uygulaması, Atölye/Saha Çalışması vb.)	0	0	0
Staj Uygulaması	0	0	0
		Calculated ECTS	**0**

Assessment Method and Passing Requirements

No content has been provided.