## Course Syllabus

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| **Code - Course Title** | **TRZ286 - Housekeeping Applications** |
| **Course Type** | IV. SEMESTER |
| **Laboratory + Practice** | 2+2 |
| **ECTS** | **4.0** |
| **Language of Instruction** | Türkçe |
| **Course Type** | Area Elective Courses |
| **Course Instructor(s)** | ÖĞR. GÖR. NESRİN ÇAKIR ÖNEY |

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| **Mode of Delivery** | The mode of delivery of this course is Face to face |
| **Prerequisites** | The students are required to attend the classes and practices regularly |
| **Courses Recomended** | There is no recommended optional programme component for this course. |
| **Recommended Resources** | Meryem Akoğlan Kozak (2008), Kat Hizmetleri Yönetimi. Ankara: Detay Yayıncılık |
| **Work Placement** | Aplication is done |

## Course Syllabus

| Weeks | Learning Outcomes | Topics | Teaching Methods |
|---|---|---|---|
| **Week - 1** | | Conceps and Definitions | |
| **Week - 2** | | Management Functions in housekeeping | |
| **Week - 3** | | General Area Cleaning | |
| **Week - 4** | | Office Cleaning | |
| **Week - 5** | | Customer Room Cleaning | |
| **Week - 6** | | Customer Room Cleaning | |
| **Week - 7** | | Surface Types and Properties | |
| **Week - 8** | | Surface Cleaning | |
| **Week - 9** | | Stain Removal Methods | |
| **Week - 10** | | Communication with Customers | |
| **Week - 11** | | Laundry Hygiene | |
| **Week - 12** | | Laundry Hygiene | |
| **Week - 13** | | Ecological Applications in Cleaning | |

## Course Syllabus

| Weeks | Learning Outcomes | Topics | Teaching Methods |
|---|---|---|---|
| Week - 14 | | Work Accidents and Precautions in Housekeeping | |

## Learning Outcomes

| # | Learning Outcome |
|---|---|
| 1 | Explain cleaning methods |
| 2 | Explain and apply business processes in the areas to be cleaned in Hotel Businesses |
| 3 | Explain the relationship between environmental protection and ecological cleaning. |
| 4 | Can explain the Laundry Process |

## Sustainable Development Goals

*No content has been provided.*

## Course Theme

*No content has been provided.*

## AKTS Workload

| Activity | Duration (Hour) | Count | Workload |
|---|---|---|---|
| Teorik Derse Katılım | 2.00 | 14 | 28 |
| Sınıf Dışı Çalışma (Ön Hazırlık & Pekiştirme Amaçlı) | 7.00 | 4 | 28 |
| Ödevler | 0.00 | 0 | 0 |
| Proje - Rapor - Sunum Hazırlama | 0.00 | 0 | 0 |
| Ara Sınav Hazırlığı (sınav süresi dahil) | 6.00 | 1 | 6 |
| Final Sınavı Hazırlığı (sınav süresi dahil) | 9.00 | 1 | 9 |
| Uygulama (Laboratuvar, Müzik/Enstrüman Uygulaması, Atölye/Saha Çalışması vb.) | 2.00 | 14 | 28 |
| Staj Uygulaması | 0.00 | 0 | 0 |
| | | **Calculated ECTS** | **4.0** |

## Assessment Method and Passing Requirements

*No content has been provided.*