Course Syllabus

Code - Course Title	**UZÖ534 - Support Services Distance Learning**
Course Type	II. SEMESTER
Laboratory + Practice	3+0
ECTS	**6.0**
Language of Instruction	Türkçe
Course Type	Elective Courses
Course Instructor(s)	PROF. DR. BERRİN ÖZKANAL

Mode of Delivery	Online
Place of Delivery	Online
Used Educational Platforms	Online
Prerequisites	There are no prerequisites or corequisites for this course.
Courses Recomended	-
Recommended Resources	Simpson, Ormond (2006). Supporting students in online, open, and distance learning
Work Placement	-
Aims of the Course	The objective of this course is to analyze the theoretical underpinnings of both academic and non-academic support services that significantly affect student achievement, contentment, and retention in distance learning environments; additionally, it seeks to furnish students with the skills necessary for strategic planning and execution in this domain by exploring the design, delivery, management, and assessment of these services through contemporary frameworks and best practices.

Course Syllabus

Weeks	Learning Outcomes	Topics	Teaching Methods
Week - 1		Introduction of the course	Lecture, Question & Answer
Week - 2		Concepts and theories in open and distance education	Lecture, Question & Answer, Discussion, Team/Group Work, Demonstration, Document/Text/Data Analysis
Week - 3		Theories of support services in open and distance education	Lecture, Question & Answer, Discussion, Team/Group Work, Brain Storming, Document/Text/Data Analysis
Week - 4		Support services in open and distance education: Applications	Lecture, Question & Answer, Discussion, Team/Group Work, Document/Text/Data Analysis

Course Syllabus

Weeks	Learning Outcomes	Topics	Teaching Methods
Week - 5		Learner support in open, distance and online learning environments	Lecture, Discussion, Team/Group Work, Brain Storming, Document/Text/Data Analysis
Week - 6		Types of learner support in open and distance education	Lecture, Question & Answer, Discussion, Team/Group Work, Document/Text/Data Analysis
Week - 7		Non-academic support in open and distance education	Lecture, Question & Answer, Discussion, Team/Group Work, Document/Text/Data Analysis
Week - 8		Academic support in open and distance education	Lecture, Question & Answer, Discussion, Brain Storming, Document/Text/Data Analysis
Week - 9		Learner support services for success in open and distance education	Lecture, Question & Answer, Discussion, Brain Storming, Document/Text/Data Analysis
Week - 10		Success-oriented learner support design	Lecture, Question & Answer, Discussion, Brain Storming, Document/Text/Data Analysis
Week - 11		Student Presentations	Lecture, Question & Answer, Discussion, Team/Group Work, Case Study, Brain Storming, Research and Inquiry, Document/Text/Data Analysis
Week - 12		Student Presentations	Lecture, Question & Answer, Discussion, Team/Group Work, Brain Storming, Research and Inquiry, Document/Text/Data Analysis

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Weeks	Learning Outcomes	Topics	Teaching Methods
Week - 13		Student Presentations	Lecture, Question & Answer, Discussion, Team/Group Work, Brain Storming, Research and Inquiry, Document/Text/Data Analysis
Week - 14		Support services in open and distance learning: Turkey applications	Lecture, Question & Answer, Discussion, Team/Group Work, Brain Storming, Research and Inquiry, Document/Text/Data Analysis

Learning Outcomes

#	Learning Outcome
1	Explains open education and distance education practices in Turkey
2	Expresses the theories and concepts of open and distance education
3	Expresses the meaning and importance of support services in open and distance learning
4	Explains the design of learner support services in open and distance education
5	Interprets various support practices in open and distance learning
6	Implements systems regarding support services in open and distance education.

Sustainable Development Goals

✓ Quality Education ✓ Reducing Inequalities

Course Theme

✓ Educational Sciences and Educational Technologies ✓ Communication Technologies and the IoT ✓ Innovation Skills

AKTS Workload

Activity	Duration (Hour)	Count	Workload
Teorik Derse Katılım	14.00	1	14
Sınıf Dışı Çalışma (Ön Hazırlık & Pekiştirme Amaçlı)	28.00	2	56
Ödevler	6.00	8	48
Proje - Rapor - Sunum Hazırlama	6.00	2	12
Ara Sınav Hazırlığı (sınav süresi dahil)	4.00	1	4
Final Sınavı Hazırlığı (sınav süresi dahil)	6.00	1	6

AKTS Workload

Activity	Duration (Hour)	Count	Workload
Uygulama (Laboratuvar, Müzik/Enstrüman Uygulaması, Atölye/Saha Çalışması vb.)	2.00	2	4
Staj Uygulaması	0.00	0	0
		Calculated ECTS	**6.0**

Assessment Method and Passing Requirements

✓ Open-Ended Test ✓ Performance Assessment (Individual/Panel-Based) ✓ Self Assessment ✓ Peer Assessment ✓ Homework ✓ Presentation