Course Syllabus

Code - Course Title	**İŞL360U -**
Course Type	VI. SEMESTER
Laboratory + Practice	0+0
ECTS	**5.0**
Language of Instruction	İngilizce
Course Type	Elective Courses
Course Instructor(s)	PROF. DR. DİDEM PAŞAOĞLU BAŞ

Mode of Delivery	Distance Education
Prerequisites	There is no prerequisite or co-requisite for this course.
Courses Recomended	No recommended optional programme is required
Recommended Resources	Educational and sectoral publications
Work Placement	No work placement

Course Syllabus

Weeks	Learning Outcomes	Topics	Teaching Methods
Week - 1		Philosophy and Concepts of Quality Management	
Week - 2		Philosophy and Concepts of Quality Management	
Week - 3		Quality Management, Ethics, and Corporate Social Responsibility	
Week - 4		Quality Management, Ethics, and Corporate Social Responsibility	
Week - 5		Leadership and Quality Culture	
Week - 6		Leadership and Quality Culture	
Week - 7		Midterm	
Week - 8		Human Resource Management and Quality	
Week - 9		Quality Standards, Accreditation and Self-Evaluation Models	
Week - 10		Quality Standards, Accreditation and Self-Evaluation Models	
Week - 11		Statistical Process Control	
Week - 12		Continuous Improvement and Lean Quality Management	
Week - 13		Change Management and Implementation of Total Quality Management	
Week - 14		Final Examination	

Learning Outcomes

#	Learning Outcome
1	Knows the basic principles and history of quality, quality management, total quality management.
2	Defines quality, quality products and services, lists the differences between them.
3	Defines the importance of quality in organizations.
4	Explain the emergence of the quality system in organizations.
5	Explain the indicators of quality management in organizations.
6	Explains researchers, models, standards and tools that direct total quality management.
7	Counts the pioneers in total quality management and explains its principles.
8	Lists total quality management models and features.
9	Defines total quality standards and tools.
10	Explains total quality practices in organizations.
11	Explains total quality management culture, organization and quality improvement tools, quality measurement.
12	List the standards and legal regulations used in organizations.
13	Explains the legal regulations about quality in business.
14	Explain the elements, importance and function of management information system in business.
15	Defines quality performance measurement and quality strategy in the enterprise.

Sustainable Development Goals

No content has been provided.

Course Theme

No content has been provided.

AKTS Workload

Activity	Duration (Hour)	Count	Workload
Teorik Derse Katılım	0	0	0
Sınıf Dışı Çalışma (Ön Hazırlık & Pekiştirme Amaçlı)	0	0	0
Ödevler	0	0	0
Proje - Rapor - Sunum Hazırlama	0	0	0
Ara Sınav Hazırlığı (sınav süresi dahil)	0	0	0
Final Sınavı Hazırlığı (sınav süresi dahil)	0	0	0
Uygulama (Laboratuvar, Müzik/Enstrüman Uygulaması, Atölye/Saha Çalışması vb.)	0	0	0
Staj Uygulaması	0	0	0
		Calculated ECTS	**0**

Assessment Method and Passing Requirements

No content has been provided.

Assessment Method and Passing Requirements	Quamtity	Percentage (%)
1.Midterm Exam	1	30
Final Exam	1	70
	Sum (%)	**100**