Course Syllabus

Code - Course Title	**SAK202U - Management of Healthcare Institutions II**
Course Type	IV. SEMESTER
Laboratory + Practice	0+0
ECTS	**7.0**
Language of Instruction	Türkçe
Course Type	Required Courses
Course Instructor(s)	ASSOC. PROF. DR. SERCAN BURSA

Mode of Delivery	This course is delivered distantly
Prerequisites	No prerequisites or co-requisites is required
Courses Recomended	No recommended optional programme is required
Recommended Resources	Educational and sectoral publications
Work Placement	No work placement

Course Syllabus

Weeks	Learning Outcomes	Topics	Teaching Methods
Week - 1		Site Selection Process for Health Institutions	
Week - 2		Site Selection Process for Health Institutions	
Week - 3		Polyclinics and Clinical Services Administration	
Week - 4		Polyclinics and Clinical Services Administration	
Week - 5		Clinical Support Services Management	
Week - 6		Clinical Support Services Management	
Week - 7		Hospital Support Services Management	
Week - 8		Decision Making and Problem Solving in Health Institutions	
Week - 9		Teamwork and Conflict Management in Health Care Organizations	
Week - 10		Teamwork and Conflict Management in Health Care Organizations	
Week - 11		Coordination and Communication in Health Care Organizations	
Week - 12		Coordination and Communication in Health Care Organizations	
Week - 13		Performance Management in Health Care Institutions	
Week - 14		Performance Management in Health Care Institutions	

Learning Outcomes

#	Learning Outcome
1	1. Explain the activities that should be done and the characteristics of hospital architecture before the health institution is established,
2	2. List the polyclinic and clinic services to be offered, characteristics of these services, commissions to be established for effective health services delivery, medical service managers, and their duties,
3	2. List the polyclinic and clinic services to be offered, characteristics of these services, commissions to be established for effective health services delivery, medical service managers, and their duties,
4	3. Explain the ways that clinic support services, like laboratory and visualization, which are critical in delivering effective and efficient polyclinic and clinic services, are offered,
5	4. Define the types and importance of clinic support services, and principles needed for effective clinic services,
6	5. Discuss what management support services are,
7	6. Discuss the importance of coordination and communication,
8	7. Explain the performance concept, its dimensions, performance management process and methods.

Sustainable Development Goals

No content has been provided.

Course Theme

No content has been provided.

AKTS Workload

Activity	Duration (Hour)	Count	Workload
Teorik Derse Katılım	0	0	0
Sınıf Dışı Çalışma (Ön Hazırlık & Pekiştirme Amaçlı)	0	0	0
Ödevler	0	0	0
Proje - Rapor - Sunum Hazırlama	0	0	0
Ara Sınav Hazırlığı (sınav süresi dahil)	0	0	0
Final Sınavı Hazırlığı (sınav süresi dahil)	0	0	0
Uygulama (Laboratuvar, Müzik/Enstrüman Uygulaması, Atölye/Saha Çalışması vb.)	0	0	0
Staj Uygulaması	0	0	0
		Calculated ECTS	**0**

Assessment Method and Passing Requirements

No content has been provided.

Assessment Method and Passing Requirements	Quamtity	Percentage (%)
1.Midterm Exam	1	30
Final Exam	1	70
	Sum (%)	**100**