Course Syllabus

Code - Course Title	**SAĞ110U -**
Course Type	II. SEMESTER
Laboratory + Practice	0+0
ECTS	**7.0**
Language of Instruction	Türkçe
Course Type	Required Courses
Course Instructor(s)	PROF. DR. AHMET ÖZDEMİR

Mode of Delivery	Distance Education
Prerequisites	There is no prerequisite or co-requisite for this course.
Courses Recomended	There is no recommended optional programme component for this course.
Recommended Resources	SAĞLIK İŞLETMELERİNDE DAVRANIŞ (E-ISBN 978-975-06-4023-0)SAĞLIK HİZMETLERİNDE ÖRGÜTSEL DAVRANIŞ (Nobel Akademik Yayıncılık) - (ISBN: 9786050330502), October 2019, Nancy Borkowski, Transl. Ed.: Afsun Ezel Esatoğlu
Work Placement	Not Applicable

Course Syllabus

Weeks	Learning Outcomes	Topics	Teaching Methods
Week - 1		Introduction to Behavioral Sciences and Basic Concepts	
Week - 2		Institutional Coordination and Communication in Healthcare Businesses	
Week - 3		Teamwork in Healthcare Businesses	
Week - 4		Leadership in Healthcare Businesses	
Week - 5		Pre-midterm question solution - 1	
Week - 6		Pre-midterm question solution - 2	
Week - 7		Midterm Exam	
Week - 8		Conflict Management in Healthcare Businesses	
Week - 9		Ethical Behaviors in Healthcare Businesses	
Week - 10		Motivation in Health Enterprises	
Week - 11		Harassment, Mobbing, Violence in Health Care	
Week - 12		Question solution before the final exam - 2	
Week - 13		Question solution before the final exam - 2	

Course Syllabus

Weeks	Learning Outcomes	Topics	Teaching Methods
Week - 14		End of term exam	

Learning Outcomes

#	Learning Outcome
1	To be able to define behavioral sciences and explain their historical development
2	To be able to explain the relationship between behavioral sciences and other sciences
3	To be able to explain the basic concepts of behavioral sciences
4	To be able to explain the concepts of health care, health institutions and organizational coordination
5	To be able to explain the importance of coordination, their types, principles and tools of coordination in health enterprises
6	To be able to explain communication, communication process, types of communication and organizational communication
7	Ability to list factors affecting communication
8	To be able to explain the concept of corporate communication and the importance of communication in health institutions
9	To be able to evaluate the communication between the patient and the physician, nurse and other hospital staff
10	To be able to define the objectives of teamwork in health enterprises, team formation stages and characteristics that team members should have
11	To be able to explain team management, conditions for teamwork and problems/ solutions encountered in team management in healthcare enterprises
12	To be able to explain the importance of teamwork and communication in health enterprises
13	To be able to explain the advantages, benefits and negative factors affecting teamwork in healthcare enterprises
14	Ability to explain leadership
15	Ability to explain leadership perspectives and theories
16	Explaining leadership in healthcare businesses
17	To be able to summarize the discussions about the concept of conflict
18	To be able to explain the basic concepts and approaches related to conflict management
19	To be able to summarize discussions about types of conflicts, causes of conflict, conflict management process and conflict management strategies
20	To be able to summarize the discussions about conflict management in healthcare businesses
21	To be able to explain the positive and negative effects of conflict on health enterprises, their advantages and disadvantages
22	To be able to explain the sources and process of conflict in health enterprises
23	To be able to summarize discussions about conflict resolution strategies and models
24	To be able to explain the conflict resolution methods
25	To be able to explain the basic concepts of ethical behavior
26	Explaining the process of developing ethical behavior in healthcare businesses
27	Explaining the importance of an ethical behavior model for healthcare businesses

Learning Outcomes

#	Learning Outcome
28	To be able to list ethical behavior principles in healthcare enterprises
29	To be able to explain the concept and process of motivation
30	To be able to explain the theories developed to increase the motivation of the staff
31	Explaining parameters to increase staff motivation
32	To be able to explain the importance of personnel motivation in health enterprises and its impact on productivity
33	To be able to express the harassment experienced in health enterprises
34	Explaining the mobbing experienced in health enterprises
35	Explaining the violence experienced in health enterprises

Sustainable Development Goals

No content has been provided.

Course Theme

No content has been provided.

AKTS Workload

Activity	Duration (Hour)	Count	Workload
Teorik Derse Katılım	0	0	0
Sınıf Dışı Çalışma (Ön Hazırlık & Pekiştirme Amaçlı)	0	0	0
Ödevler	0	0	0
Proje - Rapor - Sunum Hazırlama	0	0	0
Ara Sınav Hazırlığı (sınav süresi dahil)	0	0	0
Final Sınavı Hazırlığı (sınav süresi dahil)	0	0	0
Uygulama (Laboratuvar, Müzik/Enstrüman Uygulaması, Atölye/Saha Çalışması vb.)	0	0	0
Staj Uygulaması	0	0	0
		Calculated ECTS	**0**

Assessment Method and Passing Requirements

No content has been provided.

Assessment Method and Passing Requirements	Quamtity	Percentage (%)
1.Midterm Exam	1	30
Final Exam	1	70
	Sum (%)	**100**