Course Syllabus

Code - Course Title	**İLT210U -**
Course Type	IV. SEMESTER
Laboratory + Practice	0+0
ECTS	**6.0**
Language of Instruction	Türkçe
Course Type	Required Courses
Course Instructor(s)	PROF. DR. ERKAN YÜKSEL

Mode of Delivery	Distance Education
Prerequisites	There is no prerequisite or co-requisite for this course.
Courses Recomended	There are not any recommended optional programme components.
Recommended Resources	Recomended reading:Ataklı, A. & Dikmetaş, E. (2001). Sağlık Hizmetlerinde İletişim. İstanbul: Doğan Ofset.Bucka-Lassen, E. (2010). Hekim ve Hasta İçin Zor Görüşme (Çev. A. Namal). 3. Baskı. İstanbul: Deomed.Çınarlı, İ. (2008). Sağlık İletişimi ve Medya. Ankara: NobelGordon, T. & Edwards, S. (2014). Hasta ve Doktor İletişimi (Çev. O. Aytolu). İstanbul: Profil Yayıncılık.Lassen-Bucka, E. (2010). Hekim ve Hasta İçin Zor Görüşme (Çev. A. Namal). 3. Baskı. İstanbul: Deomed.Okay, A. (2012). Sağlık İletişimi. İstanbul: Derin YayınlarıTabak, R.S. (1999). Sağlık İletişimi. İstanbul: Literatür.
Work Placement	N/A

Course Syllabus

Weeks	Learning Outcomes	Topics	Teaching Methods
Week - 1		Basic Concepts, Duties and Rights in Health	
Week - 2		Institutional Communication in Health Institutions	
Week - 3		Effective Communication Techniques in Health Care	
Week - 4		Getting to Know the Patient and Communication Between Patients	
Week - 5		Midterm Exam Preparation I	
Week - 6		Midterm Exam Preparation II	
Week - 7		Midterm Exam	
Week - 8		Patient and Health Personnel Communication	
Week - 9		Communication with Patients' Relatives	
Week - 10		Communication with Private Patients and Their Relatives	
Week - 11		Crisis Situations and Crisis Communication in the Delivery of Health Services	

Course Syllabus

Weeks	Learning Outcomes	Topics	Teaching Methods
Week - 12		Final Exam Preparation I	
Week - 13		Final Exam Preparation II	
Week - 14		Final Exam	

Learning Outcomes

#	Learning Outcome
1	Will be able to explain basic concepts, duties and rights in health
2	Will be able to explain corporate communication in health institutions
3	Will be able to explain communication techniques in health services.
4	Will be able to explain patient recognition and communication between patients.
5	Will be able to explain patient and healthcare personnel communication
6	Will be able to explain the communication between patient relatives and health personnel
7	Will be able to explain communication with special patients and their relatives
8	Will be able to explain crisis situations and crisis communication in health services

Sustainable Development Goals

No content has been provided.

Course Theme

No content has been provided.

AKTS Workload

Activity	Duration (Hour)	Count	Workload
Teorik Derse Katılım	0	0	0
Sınıf Dışı Çalışma (Ön Hazırlık & Pekiştirme Amaçlı)	0	0	0
Ödevler	0	0	0
Proje - Rapor - Sunum Hazırlama	0	0	0
Ara Sınav Hazırlığı (sınav süresi dahil)	0	0	0
Final Sınavı Hazırlığı (sınav süresi dahil)	0	0	0
Uygulama (Laboratuvar, Müzik/Enstrüman Uygulaması, Atölye/Saha Çalışması vb.)	0	0	0
Staj Uygulaması	0	0	0
		Calculated ECTS	**0**

Assessment Method and Passing Requirements

No content has been provided.

Assessment Method and Passing Requirements	Quamtity	Percentage (%)
1.Midterm Exam	1	30
Final Exam	1	70
	Sum (%)	**100**