Course Syllabus

Code - Course Title	**SAĞ408U - Quality Management in Health Institutions**
Course Type	VIII. SEMESTER
Laboratory + Practice	0+0
ECTS	**5.0**
Language of Instruction	Türkçe
Course Type	Required Courses
Course Instructor(s)	PROF. DR. MEHLİKA DİLEK ALTINTOP

Mode of Delivery	Distance Education
Prerequisites	There is no prerequisite or co-requisite for this course.
Courses Recomended	There is no recommended optional programme component for this course.
Recommended Resources	None
Work Placement	Not Applicable

Course Syllabus

Weeks	Learning Outcomes	Topics	Teaching Methods
Week - 1		Fundamentals and Importance of Quality in Healthcare Businesses	
Week - 2		Total Quality Management in Healthcare Businesses	
Week - 3		The Role of Human Resources in Improving Quality in Healthcare Businesses-1	
Week - 4		The Role of Human Resources in Improving Quality in Healthcare Businesses-2	
Week - 5		Measurement of Quality in Healthcare Enterprises-1	
Week - 6		Measurement of Quality in Healthcare Enterprises-2	
Week - 7		Midterm	
Week - 8		Legal and Regulatory Issues in Improving Quality in Healthcare Businesses-1	
Week - 9		Legal and Regulatory Issues in Improving Quality in Healthcare Businesses-2	
Week - 10		The Role of Management Information Systems in Improving Quality in Healthcare Businesses-1	
Week - 11		The Role of Management Information Systems in Improving Quality in Healthcare Businesses-2	
Week - 12		Performance and Quality Management in Healthcare Businesses	
Week - 13		Sustainable Strategic Quality Management in Healthcare Businesses	
Week - 14		Final Examination	

Learning Outcomes

#	Learning Outcome
1	Knows the basic principles and history of quality, quality management, total quality management.
2	Defines quality, quality products and services, lists the differences between them.
3	Defines the importance of quality in health.
4	Explain the emergence of the quality system in health.
5	Explain the indicators of quality management in health.
6	Explains researchers, models, standards and tools that direct total quality management.
7	Counts the pioneers in total quality management and explains its principles.
8	Lists total quality management models and features.
9	Defines total quality standards and tools.
10	Explains total quality practices in health enterprises.
11	Explains total quality management culture, organization and quality improvement tools, quality measurement.
12	List the standards and legal regulations used in the health system.
13	Explains the legal regulations about quality in business.
14	Explain the elements, importance and function of management information system in business.
15	Defines quality performance measurement and quality strategy in the enterprise.

Sustainable Development Goals

No content has been provided.

Course Theme

No content has been provided.

AKTS Workload

Activity	Duration (Hour)	Count	Workload
Teorik Derse Katılım	0	0	0
Sınıf Dışı Çalışma (Ön Hazırlık & Pekiştirme Amaçlı)	0	0	0
Ödevler	0	0	0
Proje - Rapor - Sunum Hazırlama	0	0	0
Ara Sınav Hazırlığı (sınav süresi dahil)	0	0	0
Final Sınavı Hazırlığı (sınav süresi dahil)	0	0	0
Uygulama (Laboratuvar, Müzik/Enstrüman Uygulaması, Atölye/Saha Çalışması vb.)	0	0	0
Staj Uygulaması	0	0	0
		Calculated ECTS	**0**

Assessment Method and Passing Requirements

No content has been provided.

Assessment Method and Passing Requirements	Quamtity	Percentage (%)
1.Midterm Exam	1	30
Final Exam	1	70
	Sum (%)	**100**